



April 2020

Newsletter Courtesy of your Mayor and City Council

939.8600

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Events

Community events are currently cancelled or postponed, to comply with the Stay at Home Order and Social Distancing measures to help prevent the rapid spread of the Coronavirus. Please do your part to follow these mandates, so that we can keep our community safe, and return to our "normal" lives as soon as possible.

Staying Home Saves Lives



Large Item Pick Up Date Change

Reliable Sanitation is operating business as usual. Mondays remain as trash pick-up and Thursdays as recycle pick-up.

However, in an effort to keep Reliable Sanitation employees safe (they won't have to pick up people's items), the Large-Item Pickup date scheduled for April 16th has been rescheduled for May 21st.

Visit our website for details on Large-Item Pickup: <http://www.waterloo.il.us/our-community/trash-recycling/large-item-pickup/>

Home Alone Program

Unfortunately, the City of Waterloo will be unable to host the Home Alone Program this year, due to the COVID-19 pandemic. We look forward to hosting it again next year. Sorry for those that were looking forward to the program this year. We need to keep our employees and community safe - first and foremost.



Coronavirus Update

The State of Illinois is currently under Executive Order to stay at home. Please, follow the Social Distancing guidelines and only leave your home for essential activities. For up to date information on how Illinois is handling the Coronavirus Disease 2019, visit the Illinois Department of Public Health at <http://dph.illinois.gov>. If you suspect you have been exposed and/or infected by the virus, call the COVID-19 hotline at 1-800-889-3931 or email dph.sick@illinois.gov.

City Hall will be **closed to the public** until further notice. City staff will still be available by phone at 939-8600 Monday through Friday, 8am-4:30pm. The City of Waterloo is taking steps recommended by public health experts to keep things clean and prevent the spread of the virus. Thank you for your cooperation in our efforts to keep our employees and our community safe.

Utility service will not be interrupted. If you have a utility emergency, please call our Emergency Line, 939-1000 at any time. Utility payments may be made online at <http://www.waterloo.il.us/i-want-to/bill-payment/>, dropped into the payment drop boxes located outside of City Hall, or mailed to Waterloo City Hall, 100 West Fourth Street.

Above all, we want you to know that the health and safety of our citizens and employees are a high priority and we are committed to continue providing safe and reliable services to all. We will continue to monitor the situation and keep you posted of further actions. If you have not done so already, please sign up for **CODE Red Emergency Notification System**. We may use this system in the future to communicate with you regarding COVID-19. You can do this on our website: www.waterloo.il.us/our-community/emergency-services/.



Beware of Coronavirus Scams

Scammers are taking advantage of fears surrounding the Coronavirus. There are numerous scams going on related to COVID-19, such as fake Coronavirus Stimulus Checks being mailed. Please visit <https://www.consumer.ftc.gov/features/coronavirus-scams-what-ftc-doing> to learn more in order to protect yourself from becoming a victim.

AMI Water Meter Modules

As part of the City of Waterloo's transition to Automated Meter Reading (AMI), a new module is being installed on lid of existing water pits. We have seen some of these being hit by lawn mowers - please mow around the water pits, or raise your mower blades by approximately half an inch to avoid hitting the new module.



2020 Census

Visit [2020census.gov](https://www.2020census.gov) to fill out the census today!

Every 10 years, the United States counts everyone who lives in the country, regardless of age, nationality, or ability. It is important for everyone to respond to the 2020 Census so that our community can receive the funding needed for health care, accessibility, services and more.

By now, you should have received a notice in the mail with your specific code to enter when you go online to complete the short questionnaire. If you do not have internet access, you can use the free Wi-Fi available in downtown Waterloo, provided by HTC, to fill out the survey with your smartphone or tablet. Or you can wait for the next mailing in mid-April that will include the questionnaire in paper form.



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