



July 2020

Newsletter Courtesy of your Mayor and City Council

939.8600

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Events

Many community events are currently cancelled or postponed, to comply with the Restore Illinois Phase 4 gatherings limitation of 50 people or fewer and to follow Social Distancing measures to help prevent the spread of the Coronavirus. Please do your part to follow these mandates, so that we can keep our community safe, and return to our "normal" lives as soon as possible.



Direct Payment for Utility Bills

Save a trip, and a possible late fee -- sign up for direct pay today!

Although we love to see you, right now we are safer apart. Sign up for direct payment and help us protect our employees and yourself by eliminating that point of contact during dropoff. Also, you will never worry about a late payment again!

Simply complete an authorization agreement and each month your checking or savings account will automatically be debited on the due date of the bill. The City will continue to send you a copy of your monthly utility bill for your personal records. This is a free service.

If you would like to sign up for this service, you can get a copy of the authorization agreement at City Hall or on our website: www.waterloo.il.us under Printable Forms.

City Yard Waste Site

Please remember that the Yard Waste Site located at Lakeview Park is for yard waste only (such as branches, sticks, leaves, grass clippings, etc.). Do not dump any other trash at this site. It can cause serious damage to the tub grinder, which is the machine that processes this waste into usable mulch. Mulch is available free to residents of the City of Waterloo. Thank you for your cooperation.

Second Sight Systems - New Water Meters

As we continue our transition to the new AMI metering system for water, a **Second Sight Systems** representative may be contacting you if your meter has not yet been replaced. They may need access **inside your home** to complete the installation. Rest assured, guidelines have been established for all of the field employees to follow the CDC's social distancing protocols related to COVID-19.



When you receive notice, **PLEASE contact Second Sight Systems right away to schedule an appointment to have a Second Sight technician visit your home and complete the water meter upgrade.** You can contact them by phone at 618-368-2600 or by email at meters@sssrf.com.

This updated technology will allow the City of Waterloo to read meters electronically and provide better services to our customers. For more information, call 618-939-8600 ext. 216 or visit our website at www.waterloo.il.us.



2020 Census

Census Takers Begin Home Surveys on August 11th

The Census Bureau is closely monitoring COVID-19 and the health, safety, and well-being of their staff and public is the top priority. The 2020 Census operational plan was adjusted, delaying field operations. Now that we have reached Phase 4 of the Restore Illinois Plan, the Census Bureau feels it is safe to resume field activities (with proper safety measures in place) as they continue the mission to ensure a complete and accurate count. Beginning on August 11th, census takers will be visiting households that have not yet responded and can assist if you need help completing your form.

Remember, it is important for everyone to respond so our community can receive our share of federal funding for health care, educational programs, accessibility services, and more. Responding is safe, and takes less than 15 minutes. Visit 2020census.gov to respond today!



Natural Gas Safety

How to recognize a leak:

- By Smell - an odorant is added to give natural gas the distinct odor of sulfur or "rotten eggs"
- By Sight - visual clues of a possible gas leak are blowing dirt or dust, dead vegetation in a normal green area, a dense white cloud over a gas line, continuous bubbles in standing water or ground fires.
- By Sound - any unusual sound near a gas line such as hissing, a high-pitched whistle or roaring sound indicate a gas leak.

What to do if a leak is recognized:

- Everyone leave immediately. If in a building, keep the door open as you exit.
- Call the City of Waterloo from a safe location such as a neighboring house or business at 939-8600 or 939-1000 after hours.
- Do not use a phone, TV, radio, computer, appliance, garage door opener or anything that may create a spark
- Do not touch electrical outlets, light switches, door bells or anything else that may create a spark
- Do not smoke, use a lighter, light a match or use any other open flame device.
- Do not start up, shut off or operate any type of gas or electric powered vehicle or equipment.



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